

Job Profile

Job Title	Assistant Product Owner
Reports to (job title)	Lead Product Owner
Job Reference No.	HOMEJD923

The job in a **nutshell...**

We are developing and evolving our use of digital platforms at Home Group with which to engage and transact with our customers and colleagues, giving access to our services at times that suit their needs.

You will ensure consistency across all digital platforms, being the voice of the customer and colleague driving key change through the business, all of which are aligned with our customer needs and expectations.

What **success** will look like...

You will be involved in the creation and maintenance of the roadmap for the designated Home Group Products and Services you are working with, developed in line with customer and colleagues needs.

Market trends will be studied and analysed to identify changes in our customers' tastes and requirements as well as gathering customer opinions and feedback to determine features or components that will add good value to the product.

Support internal web development teams in writing user stories and user journeys. Support will be provided by the Lead Product Owner for how this should be provided to the development teams.

Liaise with the Lead Product Owner and stakeholders at all levels to define and agree on priorities for the roadmap, resolving conflict and competing priorities to drive successful change and adoption of new products. Ensure you develop a strong understanding of your products, with the aim to be seen as a "go-to" person for product information.

Assist with the planning of product release plans and set expectation for delivery of value to customers and share this with stakeholders in the business.

Involved in the creation, maintenance and prioritisation of the product backlog for both Product Discovery and Product Development activities.

Involved and lead where possible all expected ceremonies as required such as sprint planning, sprint review, daily stand ups and retros.

You'll already have these **brilliant** skills, qualifications and knowledge...

Transferable Skills.	Technical qualifications, experience and knowledge.
We are intuitively collaborative <ul style="list-style-type: none">• Work with others as part of one Home Group Team• Be brave; communicate and collaborate with people beyond your usual team	Previous work within product disciplines , showing involvement in how products have been shaped and released to improve customer needs. You'll have experience of product discovery activities and a passion for customer involvement and engagement.
We are self-starters <ul style="list-style-type: none">• Be well organised• Be proactive	An understanding of web technologies including how digital products are designed to meet customer needs.
We have a win-win mentality <ul style="list-style-type: none">• Strive to find a solution everyone is happy with• Listen to what others want and need and consider this when deciding what to do• Be positive and solutions focused	Strong stakeholder management and communication skills to allow you to build meaningful relationships and influence effectively with a wide range of stakeholders (including executives, managers, software developers, technical teams, designers, and subject matter experts).

We'd also love you to have, or be **brilliant** at... (but don't worry if not)

An understanding of the relevant technologies and practices (e.g. Agile/project management, software engineering processes, and practices such as prototyping and user testing).

We're all **accountable** for...

Health and Safety of our ourselves and others; put simply this includes taking the time to complete all learning, understanding your role-specific responsibilities, working with reasonable care and taking steps to address and report problems related to Health and Safety. Taking a proactive approach to your learning and development in order to be the best you can be. This includes understanding and keeping up to date with all of our relevant policies and processes as well as taking advantage of all the learning opportunities and resources available

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to you ... they're there for a reason but don't worry, we'll help keep you informed along the way.

Promoting equality, diversity and inclusion as a top priority at Home Group; leading by example in your actions and demonstrating our Brilliant People behaviours.

Keeping things compliant! You'll have role-specific and organisational goals but it's important you take these seriously and keep people and information secure and safe within the scope of doing your bit here at Home Group.

Other **important** stuff...

You'll be a budget holder? No ☒ Yes ☐

You'll manage people? No ☒ Yes ☐

We all work flexibly at Home Group but the level of travel in this role is usually...

Occasional ☒ Regular ☐ Frequent ☐

